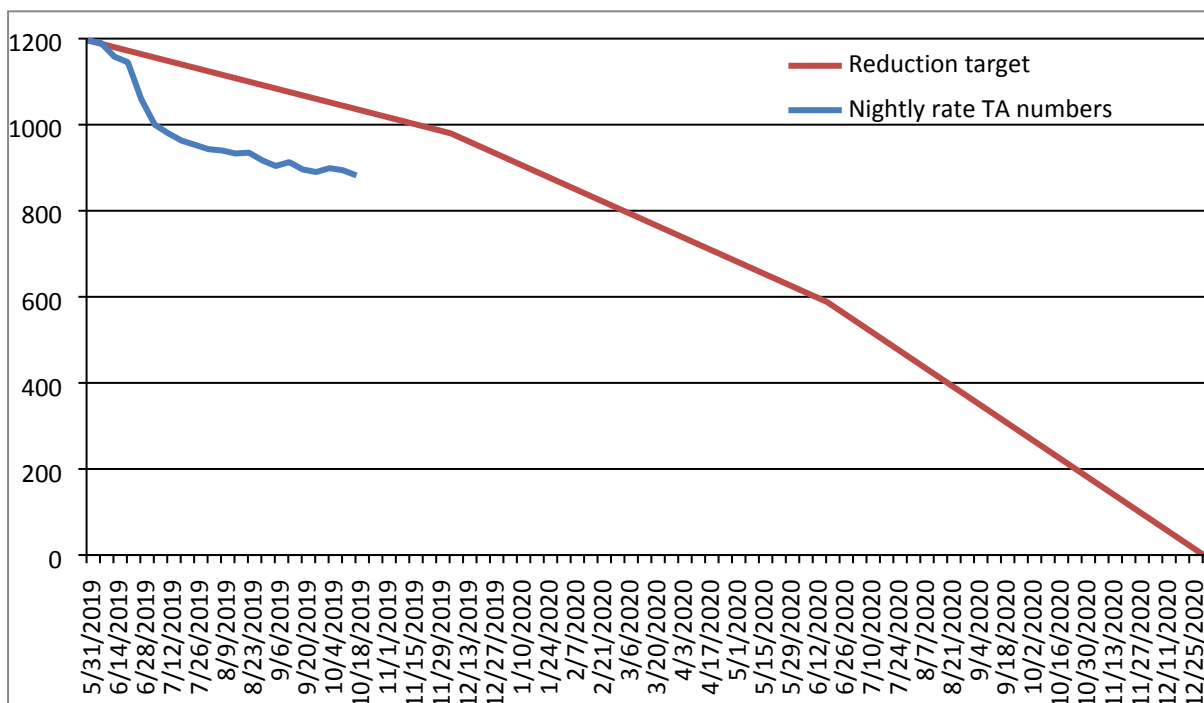


<b>Item No.</b> 6	<b>Classification:</b> Open	<b>Date:</b> 28 October 2019	<b>Meeting Name:</b> Housing Scrutiny Commission Meeting
<b>Report title:</b>		Temporary Accommodation Briefing Paper	
<b>Ward(s) or groups affected:</b>		All	
<b>Cabinet Member:</b>			

## 1. Nightly Paid accommodation

The use of Nightly Paid temporary accommodation for homeless households has reduced from 1,147 households at the end of April 2019 to 864 households as at 24<sup>th</sup> October 2019. This represents a 32% reduction. The following table shows the weekly reduction target being in red and the actual performance being in blue.



It is of the greatest importance to eliminate the use of Nightly Paid accommodation for homeless households by 1<sup>st</sup> January 2021 as the monthly charge to the customer and the council for this type of accommodation is on average £1,350.00 per month.

## 2. Use of Bed and Breakfast accommodation

The council has eliminated the use of Bed and Breakfast accommodation for homeless families since November 2017 and this framework continues going forward to ensure customers are not housed in expensive and inappropriate accommodation.

### 3. Use of temporary accommodation for homeless households

The following table shows the use of temporary accommodation by Southwark Council for homeless customers. This table highlights the different types of accommodation used and the totals each month for all types of temporary accommodation.

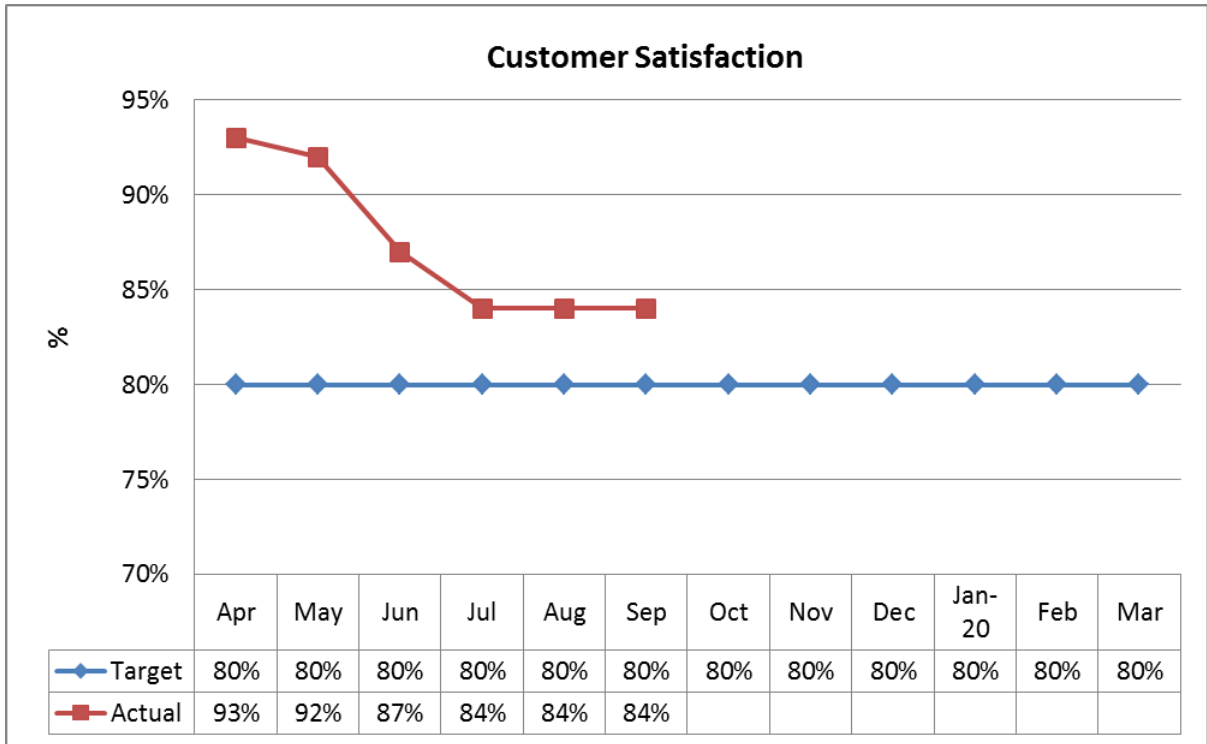
TA type	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19
nightly paid	1,147	1,112	1,059	963	933	899
hostels	294	301	296	285	289	301
estates	741	766	787	805	811	819
Leased	415	426	411	418	420	467
Total	2,597	2,605	2,553	2,471	2,453	2,486

### 4. Rough Sleeping

The numbers of individuals sleeping rough in Southwark increased from 47 in July 2019 to 54 in September 2019. The annual rough sleeping count conducted in November 2018 identified 47 people sleeping rough.

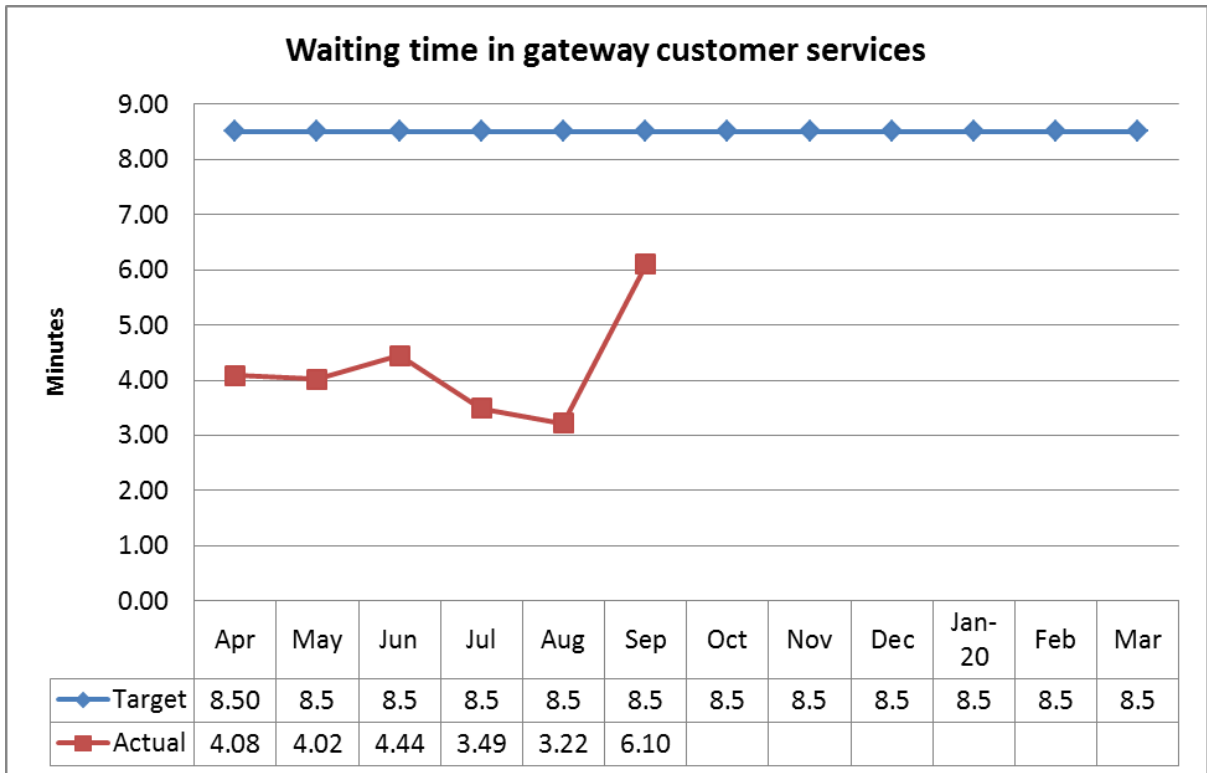
### 5. Customer satisfaction

Customer satisfaction with the homeless service is currently 88%. The national average is 51%



**6. The average time customers wait to be interviewed in the homeless service reception**

The average time customers wait to be interviewed and stay in the reception area before being interviewed is currently 4 minutes and 2 seconds. Six years ago the average time was over 4 hours.



## 7. Homeless decisions

The council has made 1,147 homeless decisions in the period 1<sup>st</sup> April 2019 to the 30<sup>th</sup> September. The council made 854 homeless decisions in the same period during 2018.

## 8. Customers approaching the council as homeless

The council received 1,344 homeless approaches in the 1<sup>st</sup> April 2019 to the 30<sup>th</sup> September 2019 period. During the same period in 2018 the council received 1,413 homeless approaches.

## 9. Homeless preventions

Southwark Council achieves more homeless preventions compared to any other council in London.

## 10. Independent housing advice and advocacy

Shelter and Solace Women's Aid provides independent housing advice and advocacy at the Housing Solutions service office five days a week.

## 11. Housing Register data

The number households in each band on the housing register as at 02/10/2019

BED NEED	TOTAL BAND 1	TOTAL BAND 2	TOTAL BAND 3	TOTAL BAND 4	BAND TF	NO. OF HOUSEHOLDS
1	353	185	910	2611	12	4071
2	217	74	2193	769	16	3269
3	80	121	1701	357	8	2267
4	33	64	490	105	1	693
5	11	19	136	32	0	198
6	2	2	23	5	1	33
7	0	0	8	1	0	9
8	0	0	1	0	0	1
UN	1	1	25	1	0	28
TOTAL	697	466	5487	3881	38	10569

During the 1<sup>st</sup> January 2019 to the 30<sup>th</sup> September 2019 period the council allocated 882 council and housing association properties. This means only 8.3% of households on the housing register obtained alternative accommodation.

## **12. New Housing Allocations scheme**

The council will, during 2020, consult elected members, customers, communities and partner agencies on a proposed new housing allocations scheme to promote choice and homeless prevention work.

## **13. Discretionary Housing Payments**

51% of this financial year Discretionary Housing Payment budget has been spent in the 1<sup>st</sup> April 2019 to the 30<sup>th</sup> September 2019 period. 100% of this funding has been spent on homelessness prevention work.